

RESOURCES

MONTANA UNIVERSITY SYSTEM
OFFICE OF THE COMMISSIONER OF HIGHER EDUCATION
(406) 444-2574 * Fax (406) 444-0222 * Toll Free (877) 501-1722
www.mus.edu/choices

Traditional Plan & Allegiance Managed Care Plan Contacts

ALLEGIANCE

Customer service, prior authorization and claims processing 1-877-778-8600
Precertification 1-800-342-6510
www.abpmtpa.com/mus

Managed Care Plan Contacts

BLUE CROSS AND BLUE SHIELD OF MONTANA

1-800-820-1674 or 447-8747
www.bcbsmt.com

NEW WEST HEALTH PLAN

1-800-290-3657 or 457-2200
www.newwesthealth.com
MAPP: 1-888-873-8049

PEAK HEALTH PLAN

Customer service and claims processing questions 1-866-368-7325
Precertification/prior authorization 1-866-275-7646
www.healthinfonetmt.com

Dental Contact

DELTA DENTAL INSURANCE COMPANY

Customer Service 1-866-579-5717
www.deltadentalins.com/MUS

URx

MedImpact Customer Service 1-888-648-6764
ASK-A-Pharmacist 1-888-527-5879
www.URx.mus.edu
Plan Exception Processing Dept.
Customer Service 1-888-527-5879 or 541-2108

MEDVANTX MAIL ORDER PHARMACY SERVICES

Customer Service 1-877-870-6668

RIDGEWAY MAIL ORDER PRESCRIPTION DRUG PROGRAM

Customer Service 1-800-630-3214
Prescription drug refills, customer service, prior authorizations, and quantity overrides

EYEMED VISION CARE

Customer Service 1-866-723-0513
www.enrollwitheyemed.com/access (prior to enrollment)
www.eyemedvisioncare.com (after enrollment)
Eye exam, related services, and benefits

FLEXCONNECT

Flex Plan Administrator
1-866-640-3539
www.insurancecoordinators.com
Reimbursement Accounts claims, eligible expenses, account status, and IRS rules.

THE LIFE CONNECTION (TLC)

1-866-248-4532
www.montana.edu/wellness

STANDARD LIFE INSURANCE

1-800-759-8702
www.standard.com
Life and Disability

UNUM LIFE INSURANCE

1-800-822-9103
www.unum.com
Long Term Care claims and information.