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BOARD OF REGENTS OF HIGHER EDUCATION

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RESOLUTION OF THANKS TO ARLENE HANNAWALT

- Whereas, Arlene Hannawalt diligently served the Montana Guaranteed Student Loan Program (MGSLP) for almost 17 years, the last 6 of which she was the Director, and
- Whereas, during those years MGSLP has thrived and expanded, with Arlene playing a significant role in that success; and
- Whereas, Arlene was for many years active in national student aid organizations, such as the National Association for State Grants and Scholarship Programs (NASGAP) and the National Council of Higher Education Loan Programs (NCHELP), including a term on the NCHELP Board of Directors, and
- *Whereas*, within NCHELP Arlene played a significant role in streamlining and rationalizing the administration of federal student loan programs among the several states, such as the following:
 - * Arlene chaired the NCHELP Program Operations Committee that was instrumental in the development of the Common Manual for student loan administration now used by guarantee agencies, schools and lenders in all parts of the country, and
 - * Arlene played a role in developing the common application form for Stafford educational loans, and
 - * Arlene helped develop and implement CommonLine, the standard now in use for the electronic transmission of student loan application, certification and disbursement information among schools,

guarantors

and lenders, and

Whereas, Arlene has been an effective lobbyist at both the state and federal level, and

- *Whereas,* Arlene has been instrumental in developing state student assistance programs for low income students, both through the Gear-Up program and the Montana Pathways program, and
- *Whereas,* Arlene has consistently been a pleasant, cooperative and able working partner, and

Whereas, Arlene has decided to retire;

Therefore, the Board of Regents of Higher Education, on behalf of the Montana University System, the State of Montana and past, present and future Montana higher education students, does hereby extend to Arlene its sincere thanks and appreciation for a job well done, and

Wishes her and her husband Gary a most rewarding and pleasant next phase of life.

Adopted the 11th day of July, 2003 by the Montana Board of Regents at a regularly scheduled meeting in Kalispell, Montana.

Edwin Jasmin, Chairman