

# MSU Academic and Administrative Prioritization

MSU Shared Services:

Moving away from fragmentation and duplication  
and toward seamless delivery of services by  
teams of professionals



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# 5 Administrative and 2 Academic areas working on Prioritization at MSU

- Communications
- Data Analysis and Reporting
- Finance
- Human Resources
- Information Technology
- Doctoral Prioritization
- Advising



# Advising

- Bobcat Advising Commons: phase 1 of a comprehensive redesign of academic advising and related student support.
- Scale outcomes-driven lessons learned from Hilleman Scholars, Sophomore Surge, and national models such as Complete College America



# Doctoral Program Prioritization

- Appraise MSU doctoral programs on the basis of productivity, quality, demand and impact
- Improve the entire portfolio of doctoral programs and identify pathways for increased success



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# Lessons Learned:

- Focus on the work that needs to get done by creating new projects to bring together a community of professionals.
- Working together on projects builds trust and respect.
- Create teams united under a vision of the instructional big picture.
- It's not about subtracting costs, it's about capacity, quality, service and compliance.
- Communicate, communicate, communicate.

